Guide for activating the account

Step 1. The following site must be accessed: https://my.upb.ro and you click on "Activare cont"(Activating account) as in the image below:

Step 2. Select the preferred method for activating the account: by email or by phone number:

Step 3. Introduce your personal identity code:

Activare cont / Am uitat contul / Am uitat parola

Vă rugăm să alegeți metoda preferată de resetare a parolei / activare cont (Email personal sau Nr. tel. mobil), apoi completați câmpul de mai jos.

Un cod de verificare va fi trimis către adresa de e-mail personală sau telefon cu instrucțiuni de resetare a parolei.

Metoda de resetare / activare

Email personal

CNP:

0123456789

Nu sunt robot

reCAPTCHA
Confidențialitate - Termeni

Trimite link de resetare a parolei

Step 4. You must tick the box "Nu sunt robot" (I am not a robot) and you follow the steps requested in the form (in the image below, the request was to tick all the sequences that have traffic lights), and then you click the button "Confirmați" (Confirm):

Step 5. If the chosen method was the phone number, the following message will be displayed:

Activare cont / Am uitat contul / Am uitat parola

Vă rugăm să alegeți metoda preferată de resetare a parolei / activare cont (Email personal sau Nr. tel. mobil), apoi completați câmpul de mai jos.

Un cod de verificare va fi trimis către adresa de e-mail personală sau telefon cu instrucțiuni de resetare a parolei.

Link-ul de activare pentru schimbarea parolei a fost trimis către numarul de telefon: 072*******10. Vă rugăm verificați telefonul în următoarea oră.

And an SMS is received:

+40759023881

Adăugare la contacte

Blocare număr

miercuri, 30 septembrie 2020

[MYUPB] Pentru a reseta parola, vizitati link-ul https://my.upb.ro/password

Step 6. You access the link you received by SMS or email and you ask for the introduction of a password and its confirmation. The user name is visible on the password reset page, under the text "Schimbă parola"(Change password) (the name is circled in red). At the same time, it can be seen in the reset link (circled in white).

After setting the password, the message "Parola a fost schimbată cu succes"(Password has been changed successfully) is displayed.
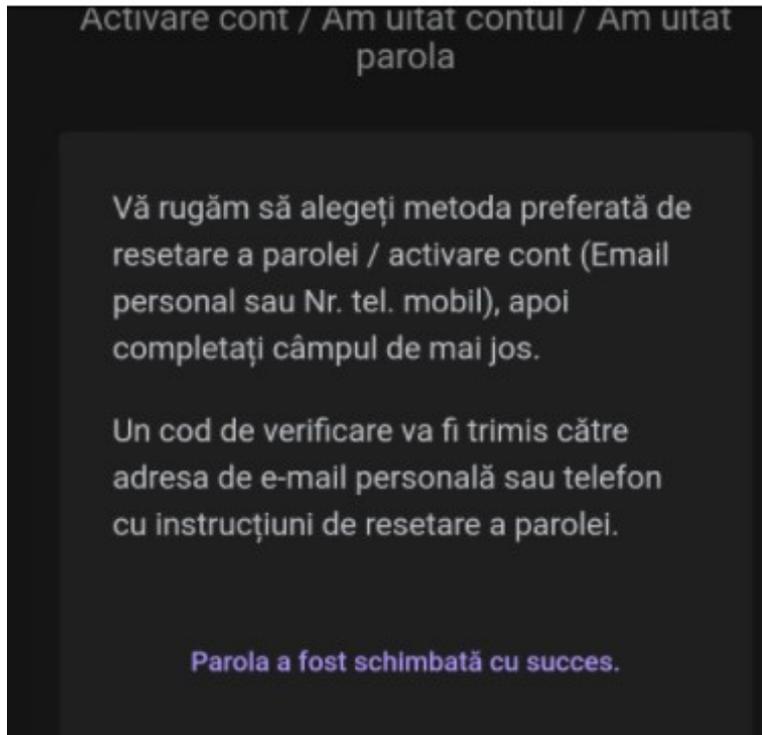
You receive confirmation for setting the password on the email, as well. Within the confirmation, one can again see the username that will be used on all the university platforms.
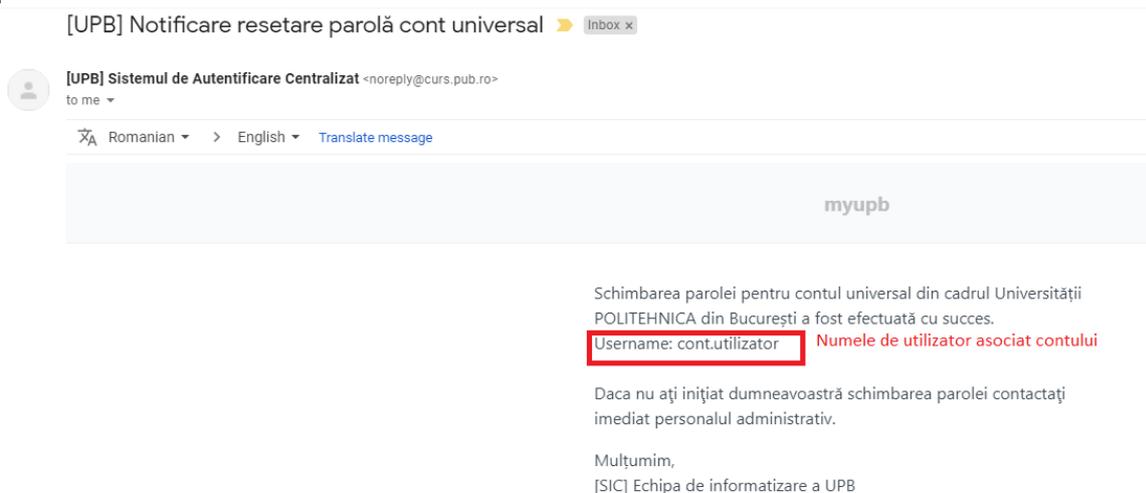
Important! If the method described above does not work, open a ticket on the support site using the tutorial: Tutorial de deschidere a unui tichet (Tutorial for opening of a ticket).

Important! The password that was set is used for all the accounts in the faculty.